

Day - 1

New Relic APM Fundamentals & Agent Management

- **Introduction to Observability & New Relic**
 - What is Observability?
 - Importance of APM in modern software delivery
 - New Relic One Platform overview
- **APM Concepts & Terminology**
 - Transactions, Services, Traces, Metrics
 - Understanding SLAs and performance indicators
- **Agent Installation and Configuration**
 - Language-specific agent installation (Java, Node.js, Python, etc.)
 - Application naming and environment tagging
 - Configuration best practices

Day - 2

Visualizing and Interpreting APM Data

- **Introduction to Observability & New Relic**
 - Navigating New Relic APM UI
 - Transactions tab
 - Service maps
 - Error analytics
- **Distributed Tracing and Service Maps**
 - Understanding trace data
 - Visualizing dependencies and latency issues
- **Dashboards and NRQL Basics**
 - Building custom dashboards
 - Introduction to New Relic Query Language (NRQL)
 - Creating widgets and charts

Troubleshooting, Alerting, and Full Stack Observability

- **Troubleshooting with APM**

- Identifying slow transactions and errors
- Analyzing throughput and response times

- **Alerts and Incident Management**

- Creating alert policies and conditions
- Setting thresholds and baseline alerts
- Integration with Slack, PagerDuty, and email

- **Extending APM with Logs and Infrastructure**

- Ingesting logs into New Relic
- Correlating infrastructure metrics with application performance
- Introduction to Full Stack Observability